Access

You can enter the event beginning on 23 June at 8:00 AM EDT

- As an ISSCR 2020 Virtual attendee, you will be able to enjoy a unique, interactive learning experience from the comfort and convenience of your home or office.

- You can find everything you need to access the event in the Registration Confirmation email you received.

- To make sure your computer, internet connection, and sound are ready to go, take a moment to test your system or device in advance.
Your Profile

The Profile is where you can customize your information, access documents, and view your connections.

To edit your profile, begin by clicking “My Profile” in the upper navigation at any time. Your profile contains your name and several other fields that you may have filled out upon registering.

You may choose an image to help identify yourself during the event (select from a list of stock images or upload your own photo). Filling out your profile completely and accurately will help you while networking with attendees in the event.

The briefcase is located within your profile under the third tab. This is where you may retrieve documents and links that you have saved from the Resource Center, sponsor spaces, presentations, or meetings.
If you receive an email, vCard, chat request, connection, or announcement, you will be notified via a communication bubble that will display in the upper right-hand corner of your screen. By clicking on the communication notification, you will be taken to the indicated item.

There are 4 types of private communication:

1. Email messages – The notification will display you have an unread email. Click on the notification window to view.

2. Chats – If you receive a chat request you will be able to accept or decline the request. You may also send a short message to the chat requester when declining a chat.

3. vCards – The notification will display you have a new vCard. Click on the notification window to view.

4. Connections – The notification will display that you have a new connection. You can click on accept or ignore directly from the request window.
Lobby

After logging into the event you will be taken to the Lobby area.

From the Lobby, you can visit the main areas of the event by clicking on their listing or utilizing the navigation bar.

1. Search: You can use the search feature to find attendees, sponsors, documents/links and presentations/webcasts within the event.

2. Navigation: Access the different spaces in the event.

3. Lobby: You can return to the lobby by clicking on “Lobby” on the top toolbar.
**Agenda Builder**

This tool allows you to add sessions that you are interested in attending to your agenda.

<table>
<thead>
<tr>
<th>Wednesday, February 28, 2018</th>
</tr>
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<tbody>
<tr>
<td>Time</td>
</tr>
<tr>
<td>12:00 a.m. - 12:00 a.m.</td>
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</table>

<table>
<thead>
<tr>
<th>No Date</th>
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<tbody>
<tr>
<td>Time</td>
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<tr>
<td>No Beginning - No End</td>
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</table>

**Text Actions / Options that may appear in Agenda Builder**

- **Add to Agenda** – Add sessions to your agenda up until 30 minutes prior to their start time
- **Add to Calendar** – After adding a session to your agenda, download a calendar reminder
- **Remove from Agenda** – Remove sessions from your agenda up until 30 minutes prior to their start time
- **Live Now** – A session is currently live
- **Archiving** – A live session has finished and is archiving
- **On Demand** – A session is available to view
- **Starting Soon** – A session will be beginning shortly (displays 30 minutes prior to Early Entrance)
- **Early Entrance** – The session is beginning shortly - you may click into the session
Theater

Navigate to the Theater tab to view the sessions and demos, live and on-demand.

Clicking on a session you will see more detail on content & speakers.
Poster Hall

Click on Poster Hall tab on the top navigation to view poster pdfs and audio recordings.

You will be prompted to login using your ISSCR account information.
Exhibits

By clicking on the Exhibits tab on the top navigation, you will be taken to the Exhibits Hall, where you can visit booths, download/view content and engage with booth staff.
Exhibit Booths

Once you’ve entered a booth, you may click through the content tabs on the right-hand side to view collateral and other assets and information provided by the exhibitors.

The exhibitor staff listed in the staff tab will be standing by in the space to chat with you and answer your queries.
The Forums are a great place to communicate and network with attendees, speakers and exhibitors.

Join the public chat and network with various staff and guests.
Resources

The Resource Center is your digital library to browse content by subject across the different areas of the event.

Select the content for immediate viewing or save to your briefcase for review or download at your convenience.

Filter: Categorize resources by subject matter.

View/Save: View a document. Or save a document to your briefcase for review at your convenience.

Briefcase: Saving to your briefcase is not the same as saving the document to your computer. Please click on ‘Download’ in your briefcase to do so.

Job Match: Click “Job Match” on the left-hand side of the Resource Center to access your job seeker or employer profile.
Badge Leaderboard

Here you can view all achievement badges, the top point earners, your points, and participants for each achievement badge.

There are many great ways to achieve points for activity inside the environment through the Achievement Badges.

Badges with assigned point values can be earned by interacting with different event spaces and attendees and exhibitors within the event.

The top two points earners will win free registration to ISSCR 2021 in Hamburg, Germany.
The Help Desk is available for any technical support issues you have while interacting in the virtual event. There are helpful resources available to you such as guides, FAQs, and support documentation to aid in troubleshooting support requests.

Chat: Will allow you to chat with Technical Support Staff available to help assist with any questions you may have.

Email: If you have additional concerns after live support has ended, you can email Technical Support at eventsupport@inxpo.com.

Computer Tips: Available to view helpful resources in troubleshooting potential issues such as chat or communication problems, security prompts, FAQs, etc.
Sounds of the Event

The event uses audio to notify you when certain events occur.

This is especially helpful if you are logged into the event but are working in another application.

Chat Accepted

When someone responds to a chat request that you initiated, you will hear this sound. Click on the icon at the left to play the sound.

Communication Received

You will hear this sound when you receive a new Email, chat request or VCard. Click on the icon at the left to play the sound.
Event Support

Live Event Date: June 23-27, 2020

Available On-Demand: Through 31 July, 2020

Login Link: https://onlinexperiences.com/Launch/Event.htm?ShowKey=92828

Contact Support: INXPOeventsupport@west.com
www.west.com
Thank You