




## ISSCR 2021 POSTER PRESENTER RESOURCES

18 JUNE 2021

### Top Links

- Juno Login site: <https://isscr2021.junolive.co/welcome>
- Poster Theater: [https://isscr2021.junolive.co/live/poster\\_hall](https://isscr2021.junolive.co/live/poster_hall)
- Log in using the ISSCR credentials that you used to register for the meeting. If needed: [Update Your ISSCR Password](#)

### If You Need Help During the Meeting (times in Eastern Daylight Time):

- **Use the green “Ask ISSCR” button on the lower right of the screen of all meeting pages.**  
 You will receive a response here during the following time windows: 06:30 – 16:00 on Monday, 06:00 – 16:30 Tuesday – Friday, and 06:00 – 16:00 Saturday.
- **Technical Help** is available on the meeting platform, under “More”, “Help & FAQ”: 07:00 – 08:30 Monday, 21 June – Saturday, 26 June.
- **Email [Abstracts@isscr.org](mailto:Abstracts@isscr.org)**. This email box will be checked: 06:30 – 16:00 on Monday, 06:00 – 16:30 Tuesday – Friday, and during late night poster sessions.
- **Call ISSCR at +1 224-592-5700**. This phone number will be staffed 06:30 – 16:00 on Monday, 06:00 – 16:30 Tuesday – Friday, and during late-night poster sessions.

### Poster Session Resources

#### Watch the [Poster Session Training Video](#) to Prepare for Your Poster Session

This training includes the following information:

- Your poster session can be found either on your specific Poster Page or on the meeting [Agenda](#).
  - Add your Poster Session to your schedule and to your calendar.
  - When it is time for your Poster Session, click on your poster session page to enter the session.
  - Please note, we have updated the user experience since this video was filmed:  
**Joining the Session:** Joining your session is now as simple as clicking **Unmute** and **Start Video**, similar to Zoom. There is no longer a “JOIN button” to join the stage.
  - When you enter your Poster Session, switch ON your camera and mic buttons (lower left). Now your attendees can see and hear you.
  - Learn how to share your screen at 05:38 in the Poster Session Training Video.
- Once your poster session has past, it will no longer be visible on your Poster Page.
- Poster session controls (lower left): Audio, Video, Share Desktop, Change Camera, Hide.
- Poster session text communications (right panel): Chat and Q&A.
- If you are having any difficulties, you can use the green chat bubble (lower right) to get help.

### Other Poster Session Resources

- [Read our Meeting Platform Technical Guide](#) – Learn how to navigate the Poster Session controls.
- [Test Your Set Up](#) - We encourage all poster presenters to test their set up before the meeting to make sure your audio and video are working appropriately.